

Community Survey 2017 Adult Library Users – responses to the question:

Non-Library Users: What changes could the library make that would make it useful or interesting to you?

- Update your software. I tried using a couple of computers and they all took 5 minutes to open anything.
- More options
- It's already beautiful!
- More advertising throughout town.
- None. I would probably use the library weekly if I had kids.
- I don't know. I see your program calendar and think there are some great ones.
- Just too busy
- Stay open until 8pm - offer programs later (if stay open later). Be open on Sunday afternoons.
- Have weekend events for kids - your art or cultural programs are during the week while most parents / grandparents are working. I am unable to take my grandchild to participate.
- Satellite location w/ reduced amenities
- More programs for adults. Like a couple of different book groups. Language classes (not Native). Cooking classes, art classes. Anything that me be interesting to adults.
- None, it is fine
- I *do not* like the new location. The old location was more convenient.
- No. But I think the effort to attract and teach children is what a library should be. I have many fond childhood "library" memories. I'd love to see the bookmobile come back for kids who can't get to the library
- I currently live in Metlakatla and come to Ketchikan irregularly. How can I use the library and return from long distance?
- You have great programs that I have heard about, but my summers are too busy!
- more public to outer residents
- Offer things to residents on POW like online book loan or training
- Put books up higher for old people.
- nothing
- the bus schedule
- The fact that I PAY for it in Property Taxes but I don't use it. "Lower my TAXES."
- Let me vote on Library issues paid for by MY taxes.
- Nothing
- Its me need to try and get in there. I've been through various times in it is lovely, clean, quiet.
- Finding subject matter - hard to find what looking for - need knowledgeable-friendly people.
- I liked the yoga class I took at the library. Excellent room and beautiful view of Deer Mtn. Having the library used for multiple purposes would make it more useful to me.
- Easier way to obtain a card rather than coming in with proof of residency. The fact that I am charged \$50 annually should be enough. Then I could access online materials. So I buy my books, 5-6 books monthly.
- Move back downtown where easier to get to!!!!